

COURSE DATES, REGISTRATION FEE & COURSE DETAILS

All general, business & executive courses are available at all times EXCEPT during Christmas/New Year vacation (23/12/23 – 06/01/24). You may start on ANY MONDAY (including public holidays where we remain open). A registration fee of £95 is payable for all courses.

Adult General Courses (see brochure page 2)	GENERAL ENGLISH						
Course Components & Features ALL LESSONS ARE 45 MINUTES' DURATION		Gen 1 25 lessons 18.75 hours	Gen 2 30 lessons 22.5 hours	Gen 3 30 lessons 22.5 hours	Gen 4 35 lessons 26.25 hours	Gen 3 plus 35 lessons 26.25 hours	Gen 4 plus 40 lessons 30 hours
20 lessons general language development		✓	✓	✓	✓	✓	✓
5 lessons intensive grammar development & practice			~		✓		✓
5 lessons individual (1-to-1) tuition				√	✓	✓	✓
5 additional 1-to-1 classes per week (=10 1-to-1 classes per week in total)						✓	✓
5 lessons teacher-guided self-access study & computer-assisted learning		~	~	~	✓	✓	✓
Table Course Longth (Drive and the	1-4 weeks:	£350	£440	£650	£730	£905	£965
Total Course Length / Price per week [†] [†] If you book a course of 5 weeks or longer, you pay the reduced price for the entire period of your course, <u>including</u> the first 5 weeks. If you book a course of 10+ weeks, you pay the lowest price for the entire period of your stay	5-9 weeks:	£320	£390	£605	£670	£840	£905
	10+ weeks:	£275	£350	£555	£620	£795	£835

Adult Examination Courses (see brochure page 8)	EXAMINATION ENGLISH				
Course Components & Features ALL LESSONS ARE 45 MINUTES' DURATION		Exam preparation (30 lessons/22.5 hours per week general & exam combination course)			
20 lessons general language development		\checkmark			
5 lessons intensive grammar development & practice (up to final 6 weeks)		\checkmark			
5 lessons specific examination practice (for final 6 weeks)		\checkmark			
5 lessons teacher-guided self-access study & computer-assisted learning		✓	✓		
	Course name:	FCE, CAE, IELTS	CPE/TOLES		
Total Course Length / Price per week† †If you book a course of 8 weeks or longer, you pay the reduced price for the entire period of your course, <u>including</u> the first 8 weeks. If you book a course of 16+ weeks, you pay the lowest price for the entire period of your stay. Examination fees are additional to course fees and range from £115 to £250. NOTE:- FCE, CAE, CPE & TOEFL courses are available at all times except July & August; IELTS is available all year	1-7 weeks:	£440	£470		
	8-15 weeks:	£390	£430		
	16+ weeks:	£350	£385		

Adult Business, Executive and Legal English Courses		Business English			Executive English				Legal English		
(see brochure pages 4 to 7)	Bu	isiness g	roup	Executive (group + 1-to-1)			Legal (group + 1-to-1)				
Course Components & Features ALL LESSONS ARE 45 MINUTES' DURATION	32 lessor	s 37 lesson	Bus 3 s 37 lessons s 27.75 hours	32 lessons	37 lessons	42 lessons	42 lessons	Exec Combo 37 lessons 27.75 hours		Legal Exec 42 lessons 31.5 hours	Legal Combo 37 lessons 27.75 hours
20 lessons general language development	~	✓	✓	✓	✓	✓	✓		✓	✓	
20 lessons individual (1-to-1) tuition								×			✓
10 lessons Business Communication Module 1	✓	✓	✓		✓	✓	✓	✓	√	✓	✓
5 lessons Business Communication Module 2 (suitable only for levels Intermediate & above)			~	~			~	~			~
5 lessons individual (1-to-1) tuition				✓	✓	✓	✓				
5 lessons Legal Communication Module 1 (1-to-1)									✓		
10 lessons Legal Communication Module 2 (1-to-1)										✓	
5 lessons intensive grammar development & practice		✓				√			√		
2 lessons teacher-guided self-access study & computer-assisted learning (including a 15-minute weekly 1-to-1 tutorial with a senior tutor to review course content and progress)	~	~	~	~	~	~	~	~	~	~	~
Pre-course Needs Analysis and advice on course selection	~	✓	\checkmark	✓	✓	✓	✓	×	✓	✓	✓
Total Course Length / Price per week† 1-3 wer tlf you book a course of 4 weeks or longer, you pay the lower price for the entire period of	e ks: £560	£645	£705	£755	£825	£910	£965	£1,555	£910	£1,175	£1,555
your course, <u>including</u> the first 4 weeks 4 weeks	eks: £525	£600	£655	£710	£760	£840	£890	£1,470	£840	£1,100	£1,470

FULL-TIME ONE-TO-ONE COURSES

Number of lessons per week

Price per week

Price of 1-way transfer by private taxi

20 lessons	i
25 lessons	1
30 lessons	,
35 lessons	,

ONE-TO-ONE CLASSES (see brochure page 9)

One-to-one classes can be added to most general, business & executive courses, subject to availability. Price £65 per lesson.

ALL COURSES INCLUDE: social programme*, internet & e-mail access (including Wi-Fi), level test, teaching materials, library access, progress reports & final certificate *SOCIAL PROGRAMME is always accompanied by Severnvale staff. Where a direct cost or entrance fee is involved in an event, this will be paid by the student (typical cost £0 - £25 per week)

ACCOMMODATION FEES (see brochure page 10)

Accommodation Type	Price per week
Adult standard homestay accommodation (Single room - full board weekends, half board weekdays)	£190
Adult 'deluxe' homestay accommodation (Single occupancy of larger room with double bed, shared bathroom)	£295
Adult executive host family	
High quality Guest house (B&B / ensuite bathroom)from the second se	om £400
Self-Catering Residence: Mardol House	om £180
Self-Catering (Double bedroom, kitchenette, Wi-Fi, private bathroom)	om £415
3-star hotel (B & B / ensuite bathroom)fro	om £585

PRIVATE TRANSFER SERVICE (see brochure page 12)

We can arrange to meet you and/or take you back at the end of your stay.

Arrival / Departure place

Birmingham / Manchester / Liverpool airports f120 Nottingham East Midlands / Coventry airports f130 London Heathrow / Luton airports f230 London Gatwick / Stanstead / City airports or Central London f240

NOTE: Students who book courses & transfers together share transfer costs.

If you prefer to travel by public transport, simply inform us of your flight details, and we will plan your journey from the airport to Shrewsbury and send you all the details. Note that SATURDAY is better than Sunday for public transport (trains/buses) in England.

1. DEPOSITS

20% of the registration fee and course fees should be paid as a deposit immediately after you receive confirmation of acceptance. This deposit is non-refundable.

2. PAYMENT DATES

All remaining course, accommodation, transfer and other fees should arrive at Severnvale at least 28 days before your course start date (or immediately upon receiving confirmation of acceptance if you book less than 28 days in advance of your start date.) Severnvale cannot provide accommodation and lessons for students who have not paid.

3. CANCELLATION CONDITIONS

3.1 Registration fees and course fees (excluding the 20% deposit) and all accommodation and transfer fees are FULLY RETURNABLE if cancellation is received by Severnvale at least 14 days before the course start date. Severnvale reserves the right to deduct any bank charges from a refund in the event of any cancellation.

3.2 If cancellation is received less than 14 days, but more than 7 days before the course start date (for a reason other than those which could reasonably be insured against – see sections 3.4 below) 50% of the course fees will be refunded plus all host family and airport transfer fees.

3.3 If cancellation occurs less than 7 days before the course start date, or if a student cancels part of a course after course commencement (for a reason other than those which could reasonably be insured against – see sections 3.4 below):

3.3.1 50% of course fees will be refunded for all complete weeks of the cancelled period (subject to exclusions in section 3d below) except the first week of the cancelled period which will be charged in full,

3.3.2 all remaining accommodation fees will be refunded in full less 2 weeks' accommodation fee which will be retained,

3.3.3 a cancellation fee may be charged for airport transfers cancelled less than 48 hours before arrival.

3.4 Severnvale Academy strongly recommends that you book travel, health and cancellation insurance for the period of your visit to the UK.

3.5 Special note for students from countries from which a visa is required to study in the UK. In the event that your visa application is refused, we shall ask you to send a scanned copy of the complete refusal notice. When we are satisfied that the refusal notice is genuine, all fees received by Severnvale will be refunded except the registration fee plus any courier and/or postal fees incurred in sending to you documents associated with your course.

3.6 Postponement of courses will be assessed in the same way as the Cancellation Conditions. Severnvale reserves the right to exercise its discretion depending on the circumstances surrounding postponement.

4. RETURN OF COURSE FEES IN THE EVENT OF THE STUDENT TAKING A PERIOD OF LEAVE

Periods of leave of 1 week or longer within a course will not be charged for if we are notified of these before the course begins. For longer periods of leave within a course which are notified after arrival, we will refund 40% of the course fees for the period. Periods of leave of less than 1 week are charged for in full. Host family accommodation for periods of leave within a course will be charged for in full.

5. CANCELLATION OF COURSES BY SEVERNVALE, AND OUR RIGHT TO REFUSE BOOKINGS

Severnvale has the right to refuse or cancel bookings in exceptional circumstances. In the event of Severnvale cancelling a booking, all deposits, course fees and other fees received will be returned. Severnvale will not accept liability for air or other transport fares lost due to cancellation, or any other costs incurred by clients.

6. PAYMENT METHODS The following payment methods are acceptable to Severnvale:

6.1 Our preferred method via credit card or online transfer through our partners "Flywire" (this may be the cheapest method, as there are no bank charges applied by Flywire). In this case, you need to register at Severnvale and have an invoice number from us. To proceed go to the following web address: https://severnvale.flywire.com and choose whether you want to pay by Credit/Debit card or online transfer and follow the instructions.

6.2 International swift bank transfer to Severnvale's bank account (details provided on invoice). IMPORTANT - PLEASE NOTE that you are responsible for all bank charges if you decide to pay by this method, and if we do not receive the full amount of the invoice, we will normally need to ask for the remaining

payment to be made. Typically it may be cheaper to pay via "Flywire", as mentioned in payment method 6.1 above.

If payment is made by bank transfer, you are responsible for all bank transfer charges. If reduced payment is received for whatever reason, Severnvale will request you to pay the remaining fees when you arrive.

7. PRIVACY POLICY

We take our students' privacy seriously. Please refer to our privacy policy for guidance if you have any concerns, or would like to discuss your data. To request a copy of this policy you can always contact our Data Protection Officer at: <u>enquiry@severnvale.co.uk</u>.

8. OUR RIGHTS TO EXPEL STUDENTS

8.1 Severnvale reserves the right to expel students who:

8.1.1 do not obey the rules of the Academy

8.1.2 break any British laws

8.1.3 abuse the Academy's staff, students, host families, or who wilfully damage property

8.1.4 bring the Academy into disrepute

8.1.5 attend less than an average of 85% of the course or persistent lateness.

8.2 In the event of expulsion being necessary, no course fees will be returned.

9. LIABILITY

Severnvale Academy Ltd and its owners, directors, employees and associates accept no liability for any losses or expenses due to delay, sickness, quarantine or any other cause.

10. COVID-19

10.1 School closure: Severnvale reserves the right to close the school due to an outbreak or contraction of the virus Covid-19 or other notifiable illnesses at the premises or within the Academy's community, either if required by Public Health England, UK law or upon decision of the Directors. Return of course and other fees in these circumstances will be dealt with in accordance with the Cancellation Conditions clause 5 where a course has not started prior to closure. If a student has started their course and accommodation that has been cut short.

10.2 If a student cannot travel to attend their course due to a government imposed ban on travel or quarantine requirements on arrival in the UK, students will be permitted to postpone their course start date for up to 18 months at no charge. Alternatively, Severnvale will provide a full refund of course and accommodation fees within 30 days of the course start date.

10.3 Symptoms of Covid-19 leading to non-attendance: Students who display symptoms of Covid-19 must report immediately to the Directors via telephone/virtual method. They will not be allowed entry to the school, their course will be suspended and students will be required to self-isolate according to UK Government Guidelines. Resumption of the course may be possible at the Director's discretion after 14 days from when symptoms were first reported. Refunds will be provided for any such period of self-isolation in line with clause 4. The student will be liable for any additional accommodation fees due to a required extension of the stay due to self-isolation requirements. For accommodation booked through third parties, please ensure you familiarize yourself with their specific cancellation terms prior to booking.

11. COURSE SUBSTITUTION

11.1 In the event that no group class is formed at the student's appropriate language level (as assessed by the Principal), Severnvale reserves the right to provide 1 to 1 tuition for 50% of the number of hours of the group classes (excluding "guided study" lessons) for the same price as the group lessons. This will be provided on a goodwill basis and will be kept under constant review at the Directors' discretion.

1. PAYMENT and CANCELLATION CONDITIONS

Full payment for your lessons must be made via our online payment portal (https://severnvale.flywire.com) within 24 hours of receiving an email confirmation of the lesson. Payment can be made via online bank transfer or credit card.

2. CANCELLATION CONDITIONS (please read carefully)

Online lesson fees will be refunded in full if cancellation is received by Severnvale at least 24 hours before the lesson start. If cancellation is received less than 24 hours before the start of the lesson or the student does not attend the lesson within the first 10 minutes no refund will be applicable.

Postponement of courses will be assessed in the same way as the Cancellation Conditions. Severnvale reserves the right to exercise its discretion depending on the circumstances surrounding postponement.

3. CANCELLATION DUE TO TECHNICAL ISSUES

If technical issues mean that the lesson cannot go ahead, the teacher and student can agree to reschedule at another time at no additional cost, at the discretion of Severnvale Academy. Severnvale and the student will endeavor to resolve any issues. Early termination of a lesson and the circumstances must be notified to Severnvale by the student within 24 hours of the lesson to facilitate a decision around rescheduling.

4. CANCELLATION OF LESSONS BY SEVERNVALE, AND OUR RIGHT TO REFUSE BOOKINGS.

Severnvale has the right to refuse or cancel bookings in exceptional circumstances. In the event of Severnvale cancelling a booking fees for future lessons will be returned. Severnvale will not accept liability for any costs incurred by clients due to cancellation.

5. PRIVACY POLICY: We take our students' privacy seriously. Please refer to our privacy policy for guidance if you have any concerns, or would like to discuss your data. To request a copy of this policy you can always contact our Data Protection Officer at: enquiry@severnvale.co.uk.

6. LIABILITY: Severnvale Ltd and its owners, directors, employees and associates accept no liability for any losses or expenses due to delay, sickness, quarantine or any other cause.